



Are you our Customer Support Hero?

meet cinvio

...a fintech start-up aspiring to become the first choice in payment flows for B2B logistics across the globe.

With a payment platform and digital wallet for service providers and users, our mission is to make payments in logistics smoother, easier and, well, simply possible.

To take good care of our customers and our administration, we are looking for a **Customer Support Hero** and administration officer.

Who are you?

You have just finished your studies or are about to.
You are looking for someone to grant you a first opportunity.
You are smart and eager to learn.
You love interacting with people and helping them out.
You are an organised and dedicated person.
You are fluent in Dutch and English (other languages are a lovely plus)

What else? team player, positive attitude, get things done... you know.

Is that you? OK, this is what we see you doing...

be the first point of contact for our customers: companies in the logistics industry, large and small. Answer their questions and help them out.

create and maintain a knowledge base of frequently asked questions and procedures, and proactively improve procedures where possible.

support our finance guy in customer invoice and accounting.

Still OK? Here's the deal:

A unique opportunity to develop your career in an ambitious start-up environment offering real opportunities for personal development.

An informal company culture which values enthusiasm, teamwork, initiative taking... all with a no-nonsense approach.

Work in a co-working environment right next to an Antwerp Vélo station and lots of places to go for a bite, walks and cultural visits during your break or after work.

It goes without saying that remuneration is enticing and comes with extra benefits 😊

Send an email to alison@cinvio.com to arrange a meeting!